

EAST AYRSHIRE COUNCIL

KILMARNOCK SOUTH LOCAL COMMITTEE – 23 MAY 2001

**RENT COLLECTION SERVICES AT 64/66 CAPRINGTON AVENUE,
SHORTLEES, KILMARNOCK**

**Joint Report by the Director of Finance and the Director of Homes and
Technical Services**

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to inform members of a review of collection facilities at the above office.

2. BACKGROUND

- 2.1 At the recent Kilmarnock South Local Committee an enquiry was raised by Local Community Representatives regarding the frequency of the rent collection and community charge payment service in the Local Housing Office.

- 2.2 Payment collection facility is provided:-

Monday between 2.15pm and 3.15pm
Tuesday between 9.15am and 10.15am
Thursday between 2.15pm and 3.15pm

- 2.3 The local representatives indicated that the above service should be extended and varied in accordance with demand.

3. PROGRESS TO DATE

- 3.1 The Director of Finance has agreed to review the current cash collection service being provided by the Local Housing Office.

- 3.2 As part of the review process the Director will seek the views of Local representatives and the usage of the facility.

- 3.3 Following the review the Director of Finance will present a further report to the committee for comments and consideration.

4. FINANCIAL IMPLICATIONS

- 4.1 The Director of Finance will provide a detailed cost plan to the appropriate Committee as necessary.

5. RECOMMENDATIONS

5.1 It is recommended that the Committee:-

- (i) agree the proposals put forward; and
- (ii) otherwise note the content of this report

James Lavery
Director of Homes and Technical Service
JP/WT
3 May 2001

Alex McPhee
Director of Finance

LIST OF BACKGROUND PAPERS

NIL

Members wishing further information should contact John Pickering, Area Manager, Kilmarnock South and Irvine Valley Team on 01563 554118 and/or Lorna Service, Exchequer Services Accounting Manager on 01563 576405

Implementation Officers: John Pickering/ Lorna Service

AGENDA